

# Auto Bag Drop Hybrid Family

Self-service or conventional, ICM's best-in-class technology delivers the ultimate passenger experience



Rotating Desk Hybrid



Fixed Desk Hybrid

## The world's most proven self-service bag drop hybrid solution.

ICM's Auto Bag Drop Hybrid comes in two forms – Fixed Desk or Rotating Desk, either of which can easily switch from Self-service mode to Agent mode using conventional check-in equipment.

Airports and Airlines have the full flexibility to deploy a solution that meets today's and tomorrow's requirements, with the ability to reduce costs and improve passenger experience.

## ABD Hybrid Features



Fixed Desk Hybrid in Agent mode



Rotating Desk Hybrid in Agent mode

### Features

#### Fixed Desk Hybrid

##### Self-Service Mode

- All CUTE/CUPPS equipment is simply stowed behind an electro-mechanically locked roller door and drawer
- Agent desk provides a handy shelf for passenger documents

##### Agent Mode

- Concierge-style Passenger/Agent interaction
- Agent may stand or be seated
- Monitor mounted on swivel stand
- Bags are tagged on 1st belt

#### Rotating Desk Hybrid

##### Self-Service Mode

- All CUTE/CUPPS equipment is stowed inside rotating desk in closed position
- Agent chair is stowed away when closed

##### Agent Mode

- Conventional Passenger/Agent interaction
- Agent seated behind conventionally styled Check-in desk
- Bags are tagged on 2nd belt through "hole-in-the-wall"

### Common Features

- ✓ Two modes of operation
  - Agent mode with conventional check-in equipment
  - Unassisted self-service bag drop mode
- ✓ BCP solutions in cases of IT outages
- ✓ Allows convenient exception handling
- ✓ Advanced safety and security features
- ✓ Can operate as Agent manned tagged bag drop

# Quick and Simple to Switch Modes



Self-service Mode



Self-service Mode



Agent Mode



Agent Mode

Fixed Desk Hybrid

Rotating Desk Hybrid





## auto bag drop

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